

Summer 2018

PHARMACY NETWORK NEWS

Improved Health Through Quality Information



CONTACT US: Do you have questions about the Pharmacy Network? Please contact the Centre's Service Desk at:

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Pharmacy Network Reminders

Adoptions

The Centre has issued a number of requests to pharmacies asking the pharmacy to deactivate a patient profile because an adoption has occurred.

To ensure there are no links between the pre-adoptive and post-adoptive identities, deactivation of the patient profile is required, as opposed to simply changing the name on the existing profile.

Using a patient profile that the Centre requested be deactivated, or linking the patient profile to the patient's new post-adoptive profile could lead to a privacy breach for that patient. The

Centre is asking pharmacies to ensure these profiles are promptly deactivated, and for the pharmacy to make its staff aware to not reactivate and continue to fill prescriptions from the profile.

The Department of Children, Seniors, and Social Development is responsible for notifying the adoptive parents that a new MCP number and new prescriptions for all current medication are required.

Error Queues

It is really important that pharmacies action error messages in a timely manner. Failure to do so results in

missing information on your patients' electronic health record (EHR) profiles. It is very difficult, and sometimes impossible, to correct some errors after a period of time has passed. Attempting to amend errors on prescriptions with subsequent dispenses since the error occurred is also very cumbersome.

The Centre is asking pharmacies to make every effort to troubleshoot error messages on the day they occur. This avoids filling up the error queue, being stuck with errors that cannot be corrected, and ensures patient EHR profiles are complete and up-to-date.

HEALTHe NL Training Videos

Go to www.nlchi.nl.ca. In the **search** box type "education." Click "#1 link" which brings you to the HEALTHe NL education and training page where the HEALTHe NL training videos link is located.

206 provincial pharmacies (100%) are connected to the Pharmacy Network.

Welcome to **The Medicine Shoppe** Pharmacy in Deer Lake who connected in August.