

DID YOU KNOW?



The MIS Standards tell us that a new referral is required when a service recipient changes the category of service recipient, or a 12-month period has elapsed since providing service to that individual.

BUT DID YOU KNOW?.....not all services provided after an elapsed 12-month period requires a new referral?

If your service is such that service recipients are expected to stay on your case load for an extended period, in some cases for life, then a new referral is not required every 12 months.

For example, an Audiologist may follow a service recipient across the lifespan providing hearing impaired services annually.

However, if a service recipient has received service but has either been formally discharged or a 12-month period has elapsed since their last visit and if services are required again, a new referral would be collected.