

"Improved health through quality health information"

NLCHI 2019 SNAPSHOT

A Message from CEO Stephen Clark

As we wind down another successful year at NLCHI, it is important to take the time to reflect on our accomplishments and look ahead to 2020 and a new year of challenges. This past year, NLCHI took a major step as we assumed provincial accountability for eHealth systems across the health system. I want to thank our stakeholders and partners and the team at NLCHI whose dedication and commitment continues to drive our efforts forward as we deliver innovative and foundational eHealth services that supports health care delivery and improved patient outcomes.

eDOCSNL ELECTRONIC MEDICAL RECORD

401 providers using eDOCSNL

- 60% of the population now have a digital patient record
- 158 providers added in 2019

Newfoundland and Labrador TELEHEALTH PROGRAM

395 providers using Telehealth

21,688 appointments
in 2019

↑ Patient Access ↓ Patient Travel

HEALTH(e)NL THE PROVINCIAL ELECTRONIC HEALTH RECORDS

8K+ users

33M+ patient reports

Pharmacy Network

10.7M +
dispensed prescriptions
recorded in 2019

Prescription Monitoring Program - NL

21% decrease in patients receiving monitored drugs from multiple prescribers in 30 day period.

2019 Projects

18 active

7 completed

38K+

Resource hours dedicated to Health Data Lab, Telehealth Expansion & eOrdering Vasuclar Lab

Telepathology

13,320
specimens digitized
in 2019

106

users including pathologists, histotechnologists, residents, lab assistants and support

Acute and Community

21,000
MEDITECH users

1,800
Client and Referral
Management System users

400
Momentum software
(Home Care) users

Information Requests

95

researcher, health
system & public
body requests

54 aggregate level

41 record level

Evaluation

Supporting health system programming & planning 

20 provincial and regional initiatives

Picture Archiving and Communications System

737,691 medical images
stored in 2019

672M+ total stored

Five Service Desks

Four Regional Health Authorities and NLCHI

158,704 service tickets