



HEALTHe NL HELP PAGES

Encounters

Help Files

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Encounters

- **Encounter Types**

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An encounter is an interaction between a patient and a healthcare participant for providing patient services or assessing the health status of a patient. Examples include: Outpatient visit to hospital departments, physical therapy, inpatient hospital stay, emergency room visit, field visit (e.g., traffic accident), physician office visit, occupational therapy, etc.

Patient **Encounters** are a component of the Dynamic Summary in HEALTHe NL and can be accessed by clicking on the “Encounters” tab next to the “Patient Summary” Tab (**Figure 69**).

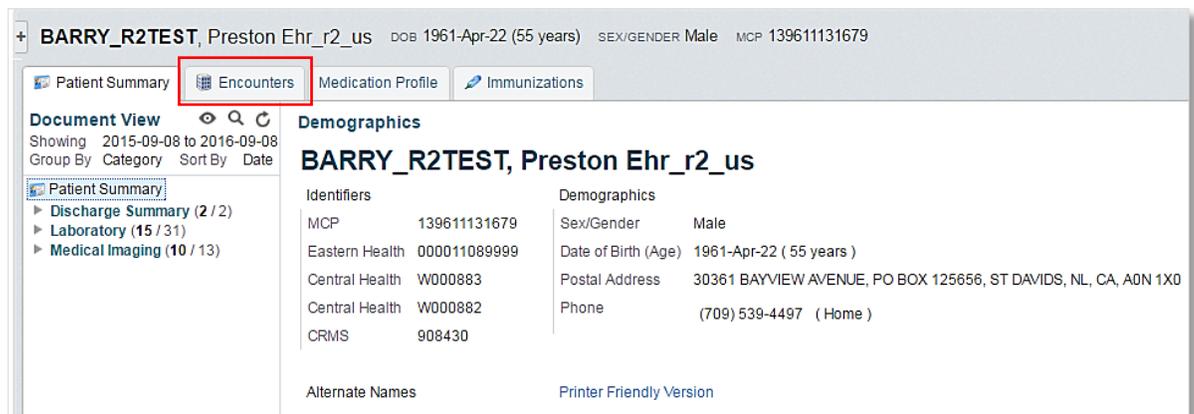


Figure 1: Screen showing “Encounters” tab

There are three types of patient encounters displayed in HEALTHe NL (Please note **pre-admission encounters** are not displayed in HEALTHe NL):

- **Emergency** **EMERGENCY** – A patient encounter that takes place at a dedicated healthcare service delivery location where the patient receives immediate evaluation and treatment, provided until the patient can be discharged or responsibility for the patient's care is transferred elsewhere (i.e. the patient could be admitted as an inpatient or transferred to another facility.)
- **Inpatient** **INPATIENT** – A patient encounter where a patient is admitted by a hospital or equivalent facility, assigned to a location where patients generally stay at least overnight and provided with room, board, and continuous care.
- **Outpatient** **AMBULATORY** – A comprehensive term for health care provided in a facility or setting that provides diagnostic, therapeutic and health maintenance services for patients not requiring stays that exceed 24 hours (e.g. a practitioner's office, clinic setting, or hospital) on a non-resident and non-emergency basis. The term outpatient usually implies that the patient has come to the location and is not assigned to a bed. Sometimes these encounters are referred as “**Ambulatory**” encounters. Some outpatient visits may also happen on a recurring basis (e.g., for a dialysis patient). Outpatient encounters include **recurring, ambulatory** and **surgical** visits.

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- Viewing Encounters

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When the **Encounters** tab is clicked, a list of the encounters available for the patient is displayed (*Figure 70*)

Account Number — 1	RHA — 2	Visit — 3	Discharge (Disposition) — 4	Reason for Visit — 5	Type — 6	Location — 7	Clinician — 8
JE000003/16	Central Health	2016-Mar-08	-	Test March 8 10:42AM Short Form Emrg	EMERGENCY	JAMES PATON MEMORIAL REGIONALHEALTH CENTRE – JP ER	ABDULSAMAD, Atef
ER0000009/16	Central Health	2016-Feb-19	-		EMERGENCY	CENTRAL NL REGIONAL HEALTH CENTRE - HCS EHC	AARTS, Mary-Anne
ER0000003/16	Central Health	2016-Feb-19	-	Testing ADT in CH 12345	EMERGENCY	CENTRAL NL REGIONAL HEALTH CENTRE - CN EMERGENCY	MOGOTLANE, Lesiba
ER0000008/16	Central Health	2016-Jan-24	-	TESTING baCKDATE er	EMERGENCY	CENTRAL NL REGIONAL HEALTH CENTRE - CN EMERGENCY	AARTS, Mary-Anne
OM000001/15	Eastern Health	2015-Sep-01	-	TESTING 2015-09-01	SURGICAL	BUCHANS HEALTH CENTRE (LAB)	ABBOTT, Loretta
QF000001/15	Eastern Health	2015-Jan-16	-	TESTING	AMBULATORY	BURIN RADIOLOGY	SAUNDERS, Dr. Stacey
QI000043/14	Eastern Health	2014-Dec-03	2014-Dec-03 (Discharged w/o support serv	REGULAR INPATIENT ADMISSION - TESTING- DEC 3	INPATIENT	BURIN MEDICINE	SAUNDERS, Dr. Stacey
VC000009/14	Eastern Health	2014-Dec-03	2014-Dec-03 (Against medical advice)	TEST- CLINICAL REGISTRATION	RECURRING	AA WILKINSON PHYSICIAN CLINIC	BOONE, Dr. Darrell
HE000045/14	Eastern Health	2014-Dec-03	2014-Dec-03 (Assessed left before treatme	ER REGISTRATION - TEST - DEC 3	EMERGENCY	EMERGENCY - HEALTH SCIENCES	SEVIOUR, Dr. E.
HI000227/14	Eastern Health	2014-Nov-28	2014-Nov-29 (Discharged w/o support serv	IEHR Labs Testing - Run 2 - HSCINPATIENT	INPATIENT	CA/CARDIOLOGY/HSC	SUSSEX, Dr. Bruce
HE000044/14	Eastern Health	2014-Nov-28	-	IEHR Labs Testing - Run 2 - ER - HSC	EMERGENCY	EMERGENCY - HEALTH SCIENCES	RANDELL, Dr. Edward

Figure 2: Encounters tab

1. **Account Number:** Is the encounter specific number that is assigned for every patient visit to the hospital.
2. **RHA:** Region Health Authority where the encounter was registered. **E.g.** Central Health
3. **Visit:** Is the admission date or date of the visit. **E.g.** 2016-Mar-08
4. **Discharge (Disposition):** Date of the discharge, and the disposition of the patient at the time of discharge, provided this information is available from the source system. **E.g.** 2014-Dec-03 (Assessed left before treatment)
5. **Reason for Visit:** The short description of the reason for patient visit. Please note that this value is a free-texted entry in the source system, representing the patient’s presenting complaint. This data may not always be displayed in this field. The length of this field is limited to 50 characters (in the source system).
6. **Type:** Identifies the encounter type/ visit type.
Three encounter types’ available: Emergency **EMERGENCY** , Inpatient **INPATIENT** , and Outpatient **AMBULATORY** (Ambulatory, Recurring or Surgical).
7. **Location:** The description of the location where the encounter occurred. **E.g.** BURIN EMERGENCY
8. **Clinician:** The name of the attending physician. Please note the Clinician name is a hyperlink to allow the user to view details on the provider in a pop up window when clicked. **E.g.** SAUNDERS, Dr. Stacey

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○ **Encounter Filter Controls**

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By default when the **Encounters Tab** is accessed it will display all the encounters available for the patient since **Encounters Tab** went live April 2015 for Eastern Health data, September 2016 for Central Health data, and June 2017 for Western Health data. However the **filter controls** allows the user to sort by **Visit type/ Encounter type**: Emergency, Inpatient, or Outpatient (Outpatient includes Ambulatory, Recurring or Surgical visits); and by **RHA**: Eastern Health, Central Health, or Western Health (**Figure 71**).

Please note that the **pre-admission encounters** are not displayed in HEALTHe NL.



Figure 3: Encounter's Filter controls

The filter field values chosen by the user are retained for the duration of the user's session; when the page is subsequently accessed, the selected parameter values are re-used. For any new session, the parameter values are initially set to the defaults upon access to the **Encounters** page.

At the bottom (left side) of the **Encounter Summary** it is displayed the number of results found. Each window displays a maximum of 15 encounters at a time. If there are more results available to view, a **"Next"** link will appear. To move to the next list of results click **"Next"** link, to go back to the previous results click **"Previous"** (**Figure 72**). Next to the number of results found a **"Printer Friendly Version"** link is available. Click this link to print the encounter summary (**Figure 72**).

Figure 4: Bottom of the Encounters Summary

HI000227/14	Eastern Health	2014-Nov-28	2014-Nov-29 (Discharged w/o support serv	IEHR Labs Testing - Run 2 - HSCINPATIENT	INPATIENT	CA/CARDIOLOGY/HSC	SUSSEX, Dr. Bruce
HE000044/14	Eastern Health	2014-Nov-28	-	IEHR Labs Testing - Run 2 - ER - HSC	EMERGENCY	EMERGENCY - HEALTH SCIENCES	RANDELL, Dr. Edward

Results 1-15 of 29
Printer Friendly Version
<< Previous
Next >>

Number of results: This means it is displaying result 1 to 15 out of 29

Click here to print the Encounters summary

"Previous" and "Next" link

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○ **Encounters Tab: Sorting**

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By default, the **Encounters Tab** results are sorted by “**Date**” in descending order. However the user can sort it by: 1. Account Number; 2. RHA; 3. Visit; 4. Discharge (Disposition); 5. Reason for visit; 6. Type; 7. Location; and 8. Clinician (**Figure 73**). . To sort by any of these possibilities click on the header name respectively. Please note the first time the user clicks on the header name the column is sorted in alphabetical order A to Z. To sort in reverse alphabetical order Z to A, click again on the header name. Please note the sort is case-sensitive.

Account Number — 1	RHA — 2	Visit — 3	Discharge (Disposition) — 4	Reason for Visit — 5	Type — 6	Location — 7	Clinician — 8
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ER000009/16	Central Health	2016-Feb-19	-		EMERGENCY	CENTRAL NL REGIONAL HEALTH CENTRE - HCS EHC	AARTS, Mary-Anne
ER000003/16	Central Health	2016-Feb-19	-	Testing ADT in CH 12345	EMERGENCY	CENTRAL NL REGIONAL HEALTH CENTRE - CN EMERGENCY	MOGOTLANE, Lesiba
ER000008/16	Central Health	2016-Jan-24	-	TESTING baCKDATE er	EMERGENCY	CENTRAL NL REGIONAL HEALTH CENTRE - CN EMERGENCY	AARTS, Mary-Anne
OM000001/15	Eastern Health	2015-Sep-01	-	TESTING 2015-09-01	SURGICAL	BUCHANS HEALTH CENTRE (LAB)	ABBOTT, Loretta
QF000001/15	Eastern Health	2015-Jan-16	-	TESTING	AMBULATORY	BURIN RADIOLOGY	SAUNDERS, Dr. Stacey
QI000043/14	Eastern Health	2014-Dec-03	2014-Dec-03 (Discharged w/o support serv	REGULAR INPATIENT ADMISSION - TESTING- DEC 3	INPATIENT	BURIN MEDICINE	SAUNDERS, Dr. Stacey
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HI000227/14	Eastern Health	2014-Nov-28	2014-Nov-29 (Discharged w/o support serv	IEHR Labs Testing - Run 2 - HSCINPATIENT	INPATIENT	CA/CARDIOLOGY/HSC	SUSSEX, Dr. Bruce
HE000044/14	Eastern Health	2014-Nov-28	-	IEHR Labs Testing - Run 2 - ER - HSC	EMERGENCY	EMERGENCY - HEALTH SCIENCES	RANDELL, Dr. Edward

Figure 5: Encounters Tab: Sorting

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