FEBRUARY 27, 2025

Tips for Accessing Healthe NL & CI CENTRAL INTAKE



HEALTH(e Central Intake - COMMON My Details The Central Intake application opened in a new browser tab. HEALTHe NL remains opened in this tab Worklists **Change Password** Inbox PROVIDERS • WORKLISTS ► LINKS NOTIFICATIONS - REFERRALS eOrder Dashboard eConsult Dashboard eTriage Dashboard Cardiac Cath. Lab Central Intake

Trouble accessing Central Intake?

Once you have logged into Healthe NL, and you've clicked on **Central Intake** from the menu, you may see the message **"The Central Intake application opened in a new browser tab. Healthe NL remains opened in this tab.**" In some cases, the new tab does not display for Central Intake. This is caused by

a browser setting for pop-ups and redirects to allow for Central Intake to open in a new tab.

Check the Address Bar

If Central Intake has not opened in a new tab, check the address bar for a symbol next to the star icon. Typically, it looks like a page with a **red x**. Click this symbol to display a drop-down list. Choose "Always allow pop-ups from..." to allow the pop-ups to be displayed for HEALTHE NL website.



NOTE

If you see a browser URL icon that looks like a **page with a line through it next to the favorites star**, it usually means that the webpage is blocked by your browser's security settings; this is often indicated by a "blocked page" or "not secure" icon. Click the icon to display the dropdown list and select to allow popups.



The following outlines the steps required to turn on this feature in your browser – Microsoft Edge, Google Chrome, and Safari.

Using Microsoft Edge

To access the Central Intake solution through Healthe NL via Microsoft Edge as your browser, you need to ensure that pop-ups and redirects are turned on (i.e., allowed).

- 1. Open the browser.
- Click the ellipsis (...) located in the top right corner of the browser (1).
- Select Settings from the dropdown menu. (2)
 Click Cocking
- Click Cookies and site permissions from the

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1	Favorites	Ctrl+Shift+O		6-9	Motion or light sensors	
1	Collections	Ctrl+Shift+Y	Settings		Allow sites to use motion and light sensors	
1	1) History	Ctrl+H	Q. Search settings	Q	Notifications Ask first	
	Shopping		 Profiles Drivery search and services 		JavaScript	
	Downloads	Ctrl+1	 Appearance 		Allowed	
	R Anns	curry .	Copilot and sidebar	2	Images	
			3 Start, home, and new tabs		Januar an	
	CS Extensions		Cookies and site permissions		Pop-ups and redirects Blocked	
	Browser essentials		PT rate & burners			
9	Print	Ctrl+P				
Ę	Screenshot	Ctrl+Shift+S				
8	3) Find on page	Ctrl+F				
	More tools					
	3 Settings	/				
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- Settings menu. (3)
- 5. Scroll down the list and click **Pop-ups and redirects**.
- 6. Two options are available:
 - a. Beside **Blocked (recommended)**, move the slider to turn off the blocker. This turns it off for all sites visited in the browser. (1) If you choose this option, you can close

this tab and proceed to login to Healthe NL.

- b. Click Add next to Allow to add the Healthe NL website to allow pop-ups and redirects specifically for this website. (1)
- c. Copy/paste the Healthe NL URL to this field for Site. (2)

Settings	Site permissions / Pop-ups and redirects	
Q Search settings		
Profiles	Blocked (recommended)	(🗢 🚺
Privacy, search, and services		
Appearance	Block	Add
Copilot and sidebar	No day added	01
Start, home, and new tabs	No 3163 90070	
Share, copy and paste	48	1
Cookies and site permissions	Allow	Add
Default browser	* https://	
↓ Downloads		
	Edit site	
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d. Click Save. (3)

Using Google Chrome

To access the Central Intake solution through Healthe NL via Google Chrome as your browser, you need to ensure that pop-ups and redirects are turned on (i.e., allowed).

- 1. Open the browser.
- Click the ellipsis (...) (or sometimes called the meatballs menu) located in the top right corner of the browser (1).
- 3. Select Settings from the drop-down menu. (2)
- Scroll down the page and click Pop-ups and redirects (under the Privacy and Security section).

Ø	Pop-ups and redirects Don't allow sites to send pop-ups or use redirects	
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- 5. Two options are available:
 - a. Under Default behaviour, click Sites can send pop-ups and use redirects option. (1) However, be aware that this turns the option on for all websites that you visit using the Chrome browser.



	← Pop-ups and redirects	Q, Search
	Sites might send pop-ups to show ads, or use redirects to lead you to	o websites you may not want to visit
	Default behavior	
	Sites automatically follow this setting when you visit them	
	O 🖸 Sites can send pop-ups and use redirects	
	Don't allow sites to send pop-ups or use redirects	
Complete	Customized behaviors	
either 1 or 2	Sites listed below follow a custom setting instead of the default	
	Not allowed to send pop-ups or use redirects	Add
	No sites added	
2	Allowed to send pop-ups and use redirects	Add
	No sites added	

b. Under Customized
behaviours, click Add next to
Allowed to send pop-ups or use
redirects to add the Healthe NL
website to allow pop-ups and
redirects specifically for this
website. (2)
c. Copy/paste the Healthe NL

URL to this field for **Site**.

d. Click Add.





Using Safari (Apple)

On a MAC computer:

If you are using a MAC computer or tablet, you can change the pop-ups and redirects setting in the Safari browser.

- 1. **Open Safari**: Launch the Safari browser on your Mac.
- 2. Access Settings: Click on "Safari" in the top-left corner of the menu bar, then select "Settings."
- 3. Go to Websites Tab: In the Preferences window, click on the "Websites" tab. Here you can allow or block some or all pop-ups using the settings available.
- 4. Find Pop-up Windows: Scroll down in the left-hand sidebar and select "Pop-up Windows."
- 5. **Change Settings**: In the right-hand pane, you'll see a list of websites. Use the drop-down menu next to "When visiting other websites" at the bottom to select "Allow."
- 6. Security tab: turn on the setting to warn when visiting a fraudulent website.

On iPhone or iPad:

- 1. Go to Settings > Apps > Safari.
- 2. Turn Block Pop-ups on or off using the toggle / slider.
- 3. Turn Fraudulent Website Warning on or off using the toggle / slider.

