

Private and Secure.

The HEALTHe NL Viewer is designed with strong security features to protect personal health information. Only authorized health care professionals have access to the HEALTHe NL Viewer and the information it contains. They use passwords to access the system and the information is shared over a secure network, built with multiple firewalls and encryption.

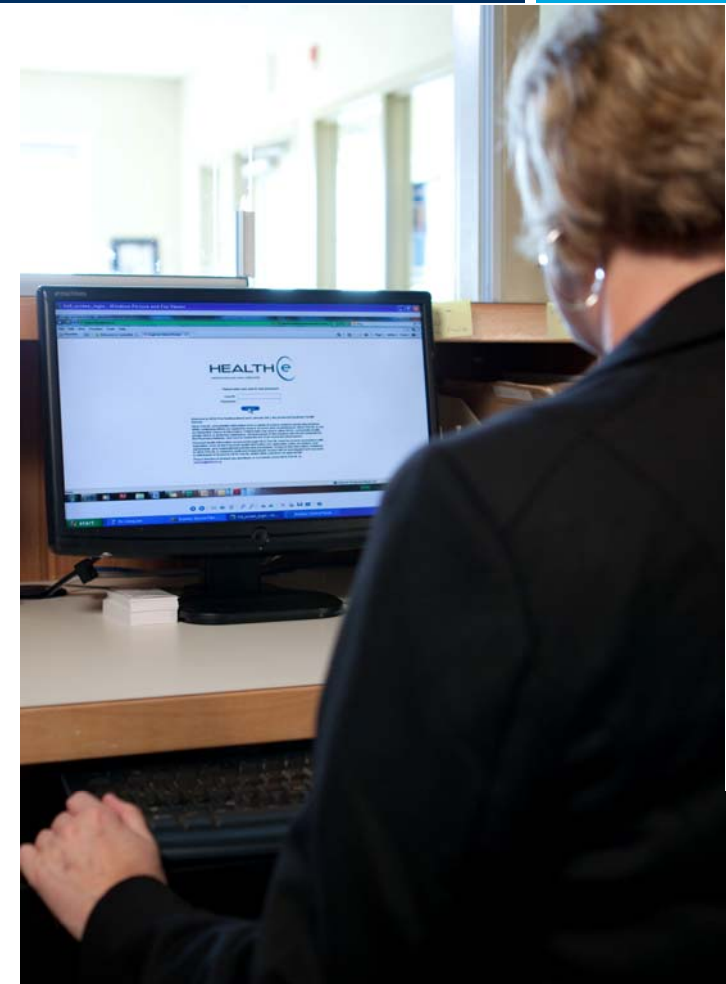
All access to HEALTHe NL Viewer is also subject to audit. Only health care professionals within a patient's circle of care are allowed to view a patient's profile. The system also keeps a record of each time a profile is accessed, including by whom and when. Patients are entitled to see a copy of that record upon request.

Individuals who may want extra privacy can also receive a password to mask or hide their medication profile. This allows control over who sees the information, but may lead to delays in accessing important information at the point of care. Masked profiles can be accessed in an emergency.



HEALTHe NL Viewer

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HEALTHe NL Viewer.

HEALTHe Newfoundland and Labrador (HEALTHe NL) is the provincial electronic health record (EHR) - a secure and private lifetime record of select information about your personal health care.

The HEALTHe NL Viewer, the next milestone in provincial EHR development, is a portal that provides authorized health care professionals, such as physicians, nurses, nurse practitioners and allied health professionals, with one point of access to view important patient information available in the EHR.

Initially, the HEALTHe NL Viewer is providing increased access to medication profiles available through the Pharmacy Network. Over time, the Viewer will pull in other relevant clinical information including lab results, diagnostic images and select clinical records from other EHR systems.

Providing health care professionals with improved access to more comprehensive clinical information when and where it is needed — at the point of care — supports improved health care.



Improved Access. Improved Health Care.

Access to more comprehensive patient information offers significant benefits for patients, health care professionals and the whole health care system:

- **Patient safety** – Access to more complete information enables more informed health care decisions, resulting in safer patient care.
- **Improved quality** – Access to more comprehensive patient profiles improves the quality of care by supporting better decisions about medications, diagnoses and treatments.
- **Accessibility** – Timely access to patient profiles ensures current information is available in one place when and where it is needed— at the point of care.
- **Better efficiency** – Access to medication profiles, and eventually, other relevant clinical information, will reduce the amount of time spent calling other clinicians for information. Over time, this will reduce duplication of tests, saving time and money.